

[First Last Name]

[City, State/Country] | [email@example.com] | [+1 (555) 555-5555] | [Portfolio or LinkedIn URL]

PROFESSIONAL SUMMARY

User experience researcher with [X]+ years of experience planning and executing mixed-method studies to inform product strategy and design decisions. Skilled in translating complex user insights into clear, actionable recommendations for cross-functional teams. Proven track record of improving key product metrics through iterative research, usability testing, and stakeholder collaboration. Adept at working across the full product lifecycle, from discovery and concept testing to evaluative research and post-launch optimization.

PROFESSIONAL EXPERIENCE

[Senior UX Researcher] | [Product Company Name]

[Month Year] – Present

[City, Country]

- Led end-to-end research for [core product/feature area], planning and executing [qualitative/quantitative] studies that informed roadmap decisions and contributed to a [X%] increase in key metrics such as [task success rate, conversion, or engagement].
- Designed and moderated usability tests, in-depth interviews, and concept evaluations using tools such as [UserTesting, Lookback, UserZoom, or dscout], synthesizing findings into concise reports and stakeholder workshops that aligned product, design, and engineering teams.
- Established a scalable research practice by creating standardized research templates, participant screeners, and insight repositories, reducing study setup time by approximately [X%] and enabling product teams to access past learnings quickly.

[UX Researcher] | [Digital Agency / Tech Company Name]

[Month Year] – [Month Year]

[City, Country]

- Executed mixed-method research (surveys, diary studies, card sorting, and usability testing) across [X] client projects, uncovering user needs and pain points that directly informed information architecture, interaction patterns, and content strategy.
- Collaborated closely with UX designers, product managers, and data analysts to define research questions, prioritize hypotheses, and integrate behavioral analytics tools such as [Google Analytics, Mixpanel, or Amplitude] into research plans.
- Created compelling research deliverables including personas, journey maps, service blueprints, and insight decks that helped stakeholders build a shared understanding of users and secure alignment on product direction.

EDUCATION

[Master of Human-Computer Interaction] | [University Name]

[Month Year] – [Month Year]

[City, Country]

- Relevant coursework: [User-Centered Design], [Research Methods], [Information Architecture], [Statistics for UX].

[Bachelor of Psychology / Cognitive Science / Related Field] | [University Name]

[Month Year] – [Month Year]

[City, Country]

- Capstone or thesis: [Brief title or focus of user research–related project].

SKILLS

Research Methods

- [Usability Testing (remote & in-person)]
- [In-depth Interviews & Contextual Inquiry]
- [Surveys & Questionnaire Design]
- [Diary Studies & Longitudinal Research]

- [Card Sorting & Tree Testing]
- [A/B Testing & Concept Evaluation]

Tools & Analysis

- [UserTesting, Lookback, UserZoom, dscout]
- [Figma, Miro, Optimal Workshop]
- [SPSS, R, Excel, or Google Sheets for analysis]
- [SurveyMonkey, Qualtrics, Typeform]
- [Google Analytics, Mixpanel, Amplitude]

Collaboration & Soft Skills

- [Stakeholder Management & Workshop Facilitation]
- [Storytelling & Insight Communication]
- [Cross-functional Collaboration with Product & Design]
- [Prioritization & Research Roadmapping]
- [Empathy, Active Listening, and Ethical Research Practice]

SELECTED PROJECTS

[End-to-End Discovery Research for New Feature Launch]

- Planned and conducted exploratory research (stakeholder interviews, user interviews, and journey mapping) to identify unmet needs in the [domain, e.g., onboarding or checkout] experience for [target user group].
- Synthesized insights into opportunity areas and prioritized user problems, enabling the product team to define a validated feature concept and reduce risk prior to development.

[Usability Evaluation and Optimization of Core Flow]

- Designed and ran iterative usability studies on the [specific flow, e.g., account setup or booking] across desktop and mobile, identifying critical usability issues impacting completion rates.
- Partnered with UX designers to test design variations and measure improvements, contributing to a [X%] reduction in task time and a [X%] increase in task success rate.