

[First Last Name]

[City, State] | [email@example.com] | [+1 (555) 555-5555] | [LinkedIn URL]

PROFESSIONAL SUMMARY

Results-driven **Supply Chain Manager** with [X]+ years of experience optimizing end-to-end supply chain operations across [manufacturing/retail/FMCG] environments. Proven track record in **demand planning, inventory optimization, and supplier performance management** to reduce costs and improve service levels. Adept at leading cross-functional teams, implementing data-driven process improvements, and deploying **ERP/S&OP** best practices. Known for aligning supply chain strategy with business goals to support scalable, resilient operations.

PROFESSIONAL EXPERIENCE

[Senior Supply Chain Manager] | [ABC Manufacturing Inc.]

[Month Year] – Present | [City, State]

- Led end-to-end supply chain operations (procurement, planning, logistics) for a [X] annual revenue business unit, improving on-time delivery from [X]% to [Y]% while reducing total supply chain cost by [Z]%.
- Implemented an integrated **S&OP process** using [SAP IBP / Oracle / Anaplan] to align demand, supply, and finance, reducing forecast error by [X]% and safety stock by [Y]% across [N] distribution centers.
- Negotiated contracts and performance-based SLAs with [domestic/international] suppliers, leveraging **supplier scorecards** and quarterly business reviews to improve supplier OTIF from [X]% to [Y]% and achieve [X]% annual savings.

[Supply Chain Analyst / Supply Planning Manager] | [Global Retail Solutions LLC]

[Month Year] – [Month Year] | [City, State]

- Owned demand and supply planning for a portfolio of [N] SKUs across [N] regions, using **advanced Excel, SQL, and [SAP APO / Kinaxis / JDA]** to balance inventory investment and service level targets.
- Developed and maintained inventory policies (MOQ, reorder points, safety stock) based on ABC/XYZ analysis, reducing excess and obsolete inventory by [X]% and improving inventory turns from [A] to [B].
- Collaborated with logistics, sales, and operations teams to resolve capacity constraints, expedite high-priority orders, and streamline order-to-fulfillment processes, cutting average order cycle time by [X] days.

EDUCATION

[Bachelor of Science in Supply Chain Management] | [State University Name]

[Month Year] – [Month Year] | [City, State]

- Relevant coursework: [Operations Management, Logistics & Transportation, Procurement, Data Analytics, Lean Six Sigma].

[APICS CSCP / CPIM] (or [CPSM / Lean Six Sigma Green Belt]) | [Issuing Organization]

[Month Year] – [Month Year]

- Certification focused on end-to-end supply chain design, planning, execution, and continuous improvement methodologies.

SKILLS

Supply Chain & Operations: Demand Planning, Supply Planning, S&OP, Inventory Optimization, Procurement, Supplier Relationship Management, Logistics Coordination

Tools & Systems: [SAP ERP / SAP IBP], [Oracle / NetSuite], [Kinaxis / JDA], Advanced Excel (VLOOKUP, INDEX/MATCH, PivotTables), SQL, [Power BI / Tableau]

Methodologies: Lean, Six Sigma, Continuous Improvement, Root Cause Analysis, KPI Development & Monitoring

Analytics & Reporting: Forecast Accuracy Analysis, Cost-to-Serve Modeling, Scenario Planning, Dashboard Creation

Soft Skills: Cross-Functional Collaboration, Stakeholder Management, Negotiation, Leadership, Problem Solving, Communication, Change Management

PROJECTS

[Network Optimization & Distribution Redesign] | [ABC Manufacturing Inc.]

[Month Year] – [Month Year]

- Led a cross-functional project to redesign the distribution network using [Llamasoft / custom modeling in Excel/SQL], consolidating from [N] to [M] warehouses and reducing outbound transportation costs by [X]%.
• Modeled multiple scenarios (service level vs. cost trade-offs) and presented recommendations to senior leadership, enabling data-driven decisions aligned with growth and service objectives.

[Supplier Performance & Risk Management Program] | [Global Retail Solutions LLC]

[Month Year] – [Month Year]

- Designed and implemented a standardized **supplier scorecard** framework (OTIF, quality, lead time, cost, risk) for [N]+ key suppliers, enabling structured quarterly reviews and corrective action plans.
• Established contingency sourcing strategies for high-risk items, reducing supply disruption incidents by [X]% and improving resilience during demand spikes and logistics constraints.