[Full Name]

[City, State] | [email@example.com] | [Phone Number] | [LinkedIn URL] | [Portfolio/Website]

PROFESSIONAL SUMMARY

[Detail-oriented **Quality Assurance Engineer** with [X]+ years of experience designing and executing manual and automated test strategies for web, mobile, and API-based applications. Proven track record of improving product quality, reducing defect leakage, and accelerating releases through robust test planning, risk-based testing, and CI-integrated automation. Adept at collaborating with cross-functional teams, translating business requirements into testable scenarios, and championing **quality-first practices** throughout the software development lifecycle.]

PROFESSIONAL EXPERIENCE

[Senior Quality Assurance Engineer] | [Tech Company A]
[Month YYYY] – Present | [City, State]

- [Led end-to-end test planning and execution for a high-traffic SaaS platform, creating comprehensive test plans, test cases, and regression suites that reduced post-release defects by [XX]% over [N] releases.]
- [Implemented UI and API automation using [Selenium WebDriver], [Postman]/[REST Assured], and [Python/Java]-based test frameworks integrated into [Jenkins]/[GitHub Actions], cutting manual regression time by [XX]% and enabling reliable overnight test runs.]
- [Collaborated closely with Product Owners, Developers, and DevOps to refine acceptance criteria, perform risk-based testing, and drive defect triage using [Jira]/[Azure DevOps], improving defect resolution cycle time by [XX]%.]

[Quality Assurance Engineer] | [Software Company B]
[Month YYYY] – [Month YYYY] | [City, State]

- [Designed and executed manual functional, regression, integration, and smoke tests for web and mobile applications using [TestRail]/[Zephyr] for test case management, achieving [XX]% coverage of critical user journeys.]
- [Developed and maintained automated test scripts using [Selenium]/[Cypress]/[Appium] and [JavaScript/Java] for cross-browser and cross-device validation, contributing to a [XX]% reduction in escaped defects.]
- [Performed root cause analysis on high-severity incidents, documented defects with clear reproduction steps and logs, and partnered with engineering to validate fixes, resulting in improved stability and a measurable increase in customer satisfaction scores.]

PROJECTS

[Test Automation Framework Modernization] | [Internal QA Initiative]
[Month YYYY] – [Month YYYY]

- [Designed and implemented a modular automation framework using [Selenium]/[Cypress] with [Page Object Model] and [BDD (Cucumber)] practices, improving test maintainability and reducing script maintenance effort by approximately [XX]%.]
- [Integrated automated suites into the CI/CD pipeline using [Jenkins]/[GitLab CI], enabling automated smoke and regression runs on each pull request and reducing integration issues discovered in later stages of testing.]

[API Quality & Performance Initiative] | [Cross-Functional Project]
[Month YYYY] – [Month YYYY]

- [Created and maintained a suite of API test collections in [Postman] and [REST Assured], validating request/response schemas, error handling, and authentication flows across multiple microservices.]
- [Collaborated with DevOps to run scheduled performance and load tests using [JMeter]/[Gatling], identifying bottlenecks and supporting tuning efforts that improved average API response times by [XX]%.]

SKILLS

- **Testing & Quality:** [Manual Testing], [Functional/Regression/Smoke/UAT], [API Testing], [Cross-browser & Cross-platform Testing], [Risk-based Testing], [Test Planning & Strategy]
- **Automation & Tools:** [Selenium WebDriver], [Cypress], [Appium], [Postman], [REST Assured], [JMeter], [Git], [Jenkins]/[GitHub Actions]/[GitLab CI]

- **Languages & Frameworks:** [Java], [Python], [JavaScript], [Cucumber/BDD], [TestNG]/[JUnit], [Mocha]/[Jest]
- **Test Management & Tracking:** [Jira], [Azure DevOps], [TestRail], [Zephyr], [Confluence], [Bug/Defect Lifecycle Management]
- **Processes & Methodologies:** [Agile/Scrum], [Kanban], [CI/CD], [Shift-left Testing], [Root Cause Analysis], [Risk & Impact Analysis]
- **Soft Skills:** [Analytical Thinking], [Attention to Detail], [Collaboration with Cross-functional Teams], [Clear Written & Verbal Communication], [Problem Solving], [Time Management]

EDUCATION

[Bachelor of Science in Computer Science] | [University Name]
[Month YYYY] – [Month YYYY] | [City, State]

- [Relevant Coursework: Software Testing & Quality Assurance, Data Structures & Algorithms, Software Engineering, Databases, Operating Systems.]
- [Academic Projects: Built and tested a [web application/mobile app] using [Technology Stack], applying structured test design techniques and automated regression tests.]